



BAY AREA CHIROPRACTIC CENTER LLC

Edward L. Lanway, D.C. John Partmann, D.C.

632 Anderson Ave

Coos Bay, OR 97420

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CIVIL ENFORCEMENT DIVISION

January 27th, 2016

To Whom It May Concern:

Between the dates of June 1st and August 31st, a substitute doctor who was working in our office at the time compiled a list of patient information including their names, numbers, and addresses without authorization. After he was no longer needed at our practice, he opened his own and used this information to contact patients claiming we were closing our doors and we had given him permission to transfer their care to him. This is untrue. His former business manager is who came forward to give us this information. He had gathered this information while he had the patients' charts as he was seeing them. We were informed that this information was in a word document on a flash drive and stored in a cell phone that he has since disposed of. Enclosed is a sample letter that we sent to our patients upon discovery of this information.

The Coos Bay Police Department has been notified of this breach of information. Our information with them is as follows:

Report Number: L201580258

Police Contact Number: 541-269-5911

Officer Assigned: Officer Erath

Sincerely,

Linda Todd, CA

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December 22nd, 2015

Dear Patient:

We are sending this letter to you as part of Bay Area Chiropractic Center's commitment to patient privacy. We take patient privacy very seriously, and it is important to us that you are made fully aware of a potential privacy issue. We have learned that your personal information, including name, address, and phone number may have been compromised. On December 10th, 2015, it was discovered that between the dates of June 10th, 2015 and August 31st 2015, a substitute doctor working for us acquired the above information for unauthorized use. We have reported the incident to the Coos Bay police department.

We have been informed that this individual used this information after he left our facility to contact many of our patients to inform them that we are closing our doors and that their care was being transferred to him. We would like to inform you that this is untrue and that Dr. Lanway and Bay Area Chiropractic Center are here to stay. Dr. Lanway is only working part time due to chronic fatigue he has always had, but we are in the process of finding a permanent associate to work with him. In the meantime, Dr. Partmann is also here to serve our patients Monday- Friday.

We are keenly aware of how important your personal information is to you. We sincerely apologize and regret that this situation has occurred. Bay Area Chiropractic Center is committed to providing quality care, including protecting your personal information, and we want to assure you that we have policies and procedures to protect your privacy.

We look forward to meeting your chiropractic needs.

Edward L. Lanway, D.C.

John A. Partmann, D.C.

Jolene K. Lanway, C.A.

Linda Todd, C.A.

Amber Morgan, C.A.



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